

AGENDA

Audit and Governance Committee

Date: **Tuesday 9 September 2014**

Time: **2.00 pm**

Place: **Town Hall Chamber, Town Hall, 10 St Owen Street,
Hereford. HR1 2SP**

Notes: Please note the **time, date** and **venue** of the meeting.

For any further information please contact:

Governance Services

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If you would like help to understand this document, or would like it in another format or language, please call Governance Services on 01432 260635 or e-mail emma.daly@herefordshire.gov.uk in advance of the meeting.

Agenda for the Meeting of the Audit and Governance Committee

Chairman
Vice-Chairman

Councillor JG Jarvis
Councillor EMK Chave

Councillor CNH Attwood
Councillor WLS Bowen
Councillor PGH Cutter
Councillor MAF Hubbard
Councillor Brig P Jones CBE
Councillor PJ McCaull
Councillor NP Nenadich
Councillor J Stone

AGENDA

		Pages
PUBLIC INFORMATION AND FIRE INFO		
1. APOLOGIES FOR ABSENCE		
	To receive apologies for absence.	
2. NAMED SUBSTITUTES (IF ANY)		
	To receive details of Members nominated to attend the meeting in place of a Member of the Committee.	
3. DECLARATIONS OF INTEREST		
	To receive any declarations of interest by Members in respect of items on the agenda.	
4. MINUTES		9 - 12
	To approve and sign the Minutes of the meeting held on 23 June 2014.	
5. HEREFORDSHIRE COUNCIL PIDA INVESTIGATION: REVIEW OF CUSTOMER RELATIONSHIP MANAGER IMPLEMENTATION		13 - 34
	To note the findings of a recent Public Interest Disclosure Act (PIDA) investigation completed by external audit and to note the management actions arising.	
6. COMMUNITY GOVERNANCE REVIEW, ROSS-ON-WYE		35 - 76
	To make recommendations following the Ross-on-Wye Community Governance Review.	